HOW TO...

Make a Payment via Electronic Funds Transfer (EFT)

Quick and Easy Steps to Follow...

MEDSHIELD
medical scheme
Partner for Life

If you need to make a **PAYMENT** to Medshield Medical Scheme, please follow the steps below carefully to ensure that your payment is processed correctly and your membership benefits are not disrupted.

1. LOG IN TO YOUR BANKING PLATFORM

- Access your internet banking or mobile banking app.
- Navigate to the Payments / Transfers section.

2. ADD THE BENEFICIARY DETAILS

Bank:	Nedbank
Account Type:	Current
Branch:	Nedbank Rivonia
Branch Code:	196905
Account Number:	1969125969
Reference:	**Your Membership Number**

3. ENTER THE PAYMENT AMOUNT

- Enter the exact amount due as reflected on your statement or invoice.
- Double-check that the beneficiary details and membership number reference are correct.

4. CONFIRM AND PROCESS THE PAYMENT

- Review all information carefully before submitting.
- Approve the transaction using your bank's security process (PIN, OTP, or app approval).

5. KEEP PROOF OF PAYMENT

- Save or download the proof of payment (POP) from your banking platform.
- Email your proof of payment, along with your membership number, to: creditcontrol@medshield.co.za

6. CONTACT FOR ASSISTANCE

If you have any questions or need assistance with your payment, we are here to help:
- Call: 086 000 2120
- Email: creditcontrol@medshield.co.za

TIP: To avoid **DELAYS** or **SUSPENSION** of benefits, ensure that your payments are made **REGULARLY** and on time each month.