

MEDSHIELD MEDICAL SCHEME

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An Authorised Financial Services Provider (FSP 51381)



MEDSHIELD

medical scheme

9 December 2024

Stay Connected Like Never Before

Medshield's WhatsApp Line will be live on 23 December 2024!

We're thrilled to announce the upcoming launch of Medshield's **WhatsApp service line** on 23 December 2024! Designed with you in mind, this exciting innovation will bring your healthcare journey right to your fingertips - making it easier than ever to access the information and support when you need it.

At Medshield, we're committed to enhancing your healthcare experience by embracing smarter solutions that fit seamlessly into your daily life. The WhatsApp line is part of this promise, giving you a fast, simple, and secure way to connect with us anytime, anywhere.

Why You'll Love the Medshield WhatsApp Line

Here are just a few of the benefits you can look forward to:

- **24/7 Access to Self-help Information** - Get information and view your benefits, networks, claims, and more - instantly.
- **Convenience at Your Fingertips** - No need for long calls, email requests or waiting in queues. Send a message and get the information you need.
- **Personalised Assistance** - From claims queries to understanding your coverage, our WhatsApp service is tailored to your needs.
- **Secure and Reliable Communication** - Your privacy and security are our priority.

Why WhatsApp?

WhatsApp has become a part of everyday life, making communication quick, easy, and familiar. By introducing this additional service line, we're making it easier for you to connect with Medshield in a way that aligns with your lifestyle.

Get Ready to Stay Connected!

This is just the beginning of our journey to simplify your healthcare experience.

How to Get Started

1. Save the Medshield WhatsApp number **+27 60 042 7274** to your contacts.
2. Open WhatsApp and search for the saved number.
3. Send a message saying **"Hi"** to start chatting.

We can't wait to help you experience healthcare that's as accessible, connected, and as innovative as you are.

Helping you for longer

From the 1st of January 2025 the Medshield WhatsApp for business line will be available from **8:00am to 8:00pm Monday to Friday and 8:00am to 1:00 pm on Saturdays.**

Your healthcare, your way.

Stay tuned for updates and be ready to make Medshield's WhatsApp line your go-to for healthcare information on demand!

Kind regards

Medshield Medical Scheme


