



Services available on both the Medshield Member Login Zone and the Medshield Member App:

- View your membership card digitally
- View your monthly statements
- View your current claims
- Submit a new claim
- Submit a query
- Update your details
- Access the document library
- View your authorisations
- Request a dental or hospital authorisation
- Access your tax certificate and member certificate
- Access the Provider Locator to search for healthcare professionals or establishments
- View the Scheme Rules; and
- Access the Virtual GP Consultation platform

The Medshield Member App is a real-time, online software application that is available for download on the Google Play Store and App Store.