



**MEDSHIELD**  
medical scheme

## **How to Guide:**

**Voting for Trustees of Medshield Medical Scheme through the  
USSD Voting Platform for the 2020 Virtual AGM**

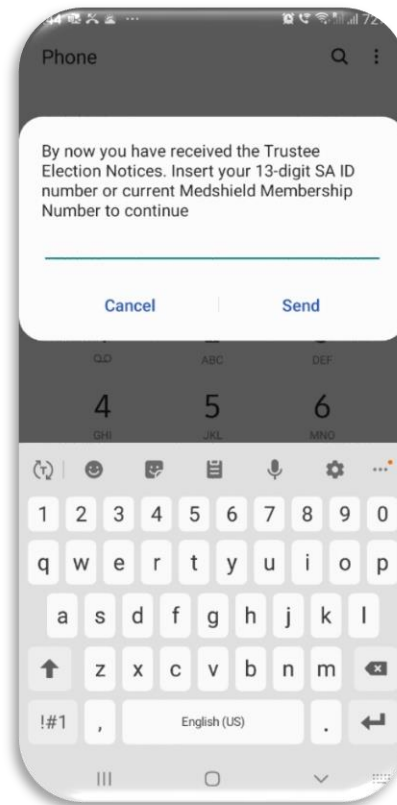
**Dial \*120\*50505# to participate on your mobile device**

**This document demonstrates to members how to vote. It includes screenshots of random selections of candidates' names. These selections are for demonstration purposes only and should not be deemed or used in any way as an instruction on which candidates to vote for. Members should exercise their voting rights, together with the proxy votes, to vote for any candidate they wish to elect to the Board of Medshield.**

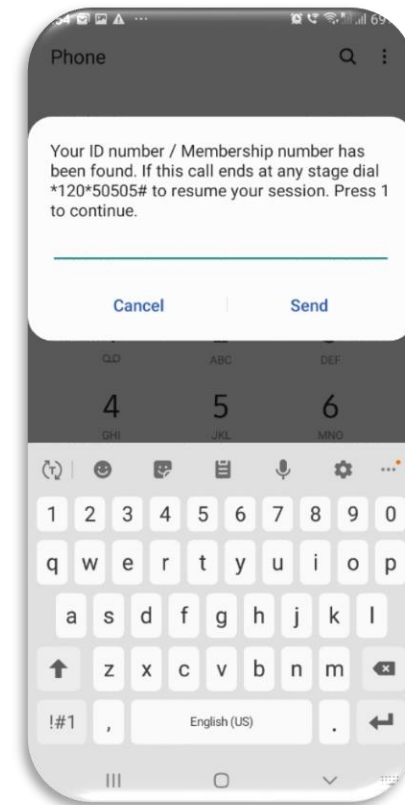
## Dial into \*120\*50505#



## Welcome Screen

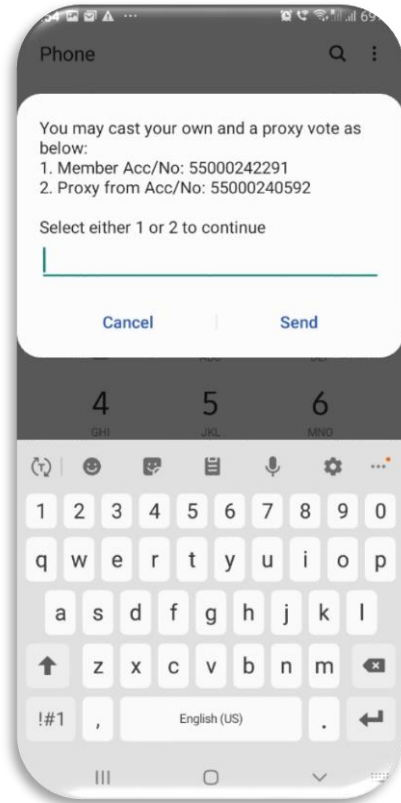


## Your SA ID / Member Number Validated<sup>1</sup>

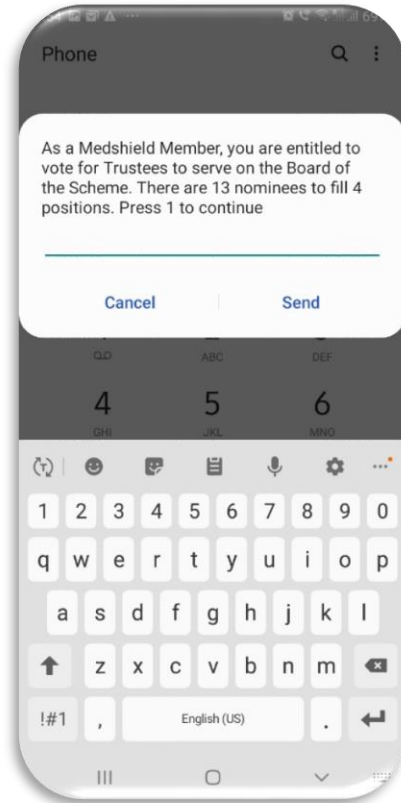


<sup>1</sup> See Page 08 for error messages should your SA ID Number or Membership Number not be validated

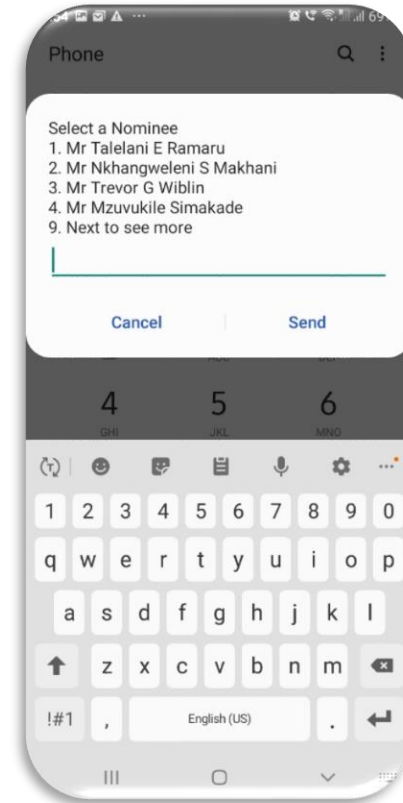
### You have been granted a proxy vote



### Voting instructions starts<sup>2</sup>



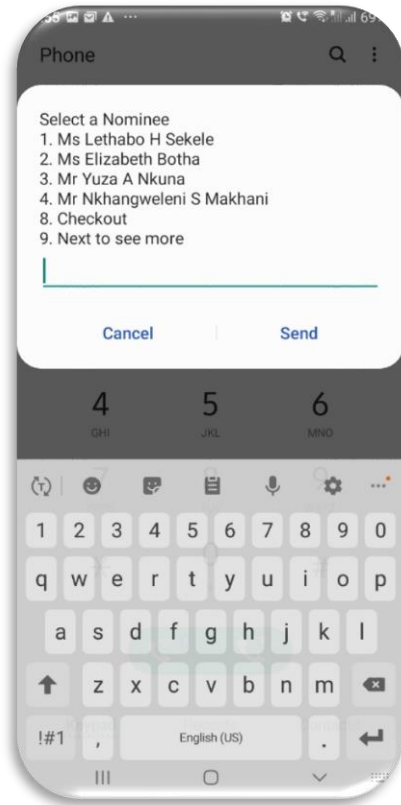
### Shown 1<sup>st</sup> batch of candidates<sup>3</sup>



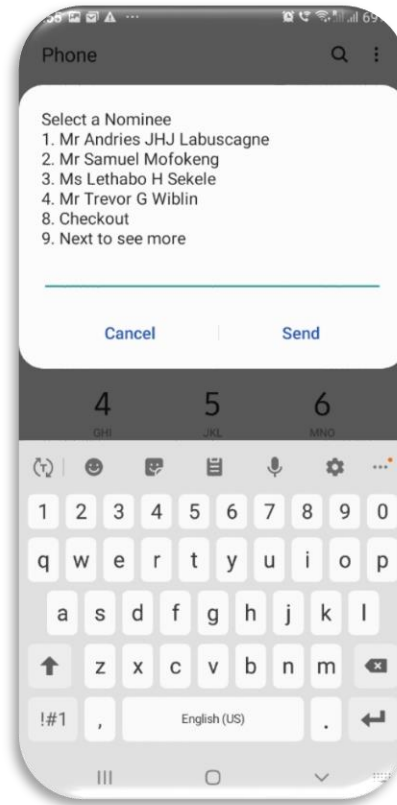
<sup>2</sup> Member chose to vote on behalf of his/her granted proxy vote first

<sup>3</sup> All candidates are shown at random and not in any set order

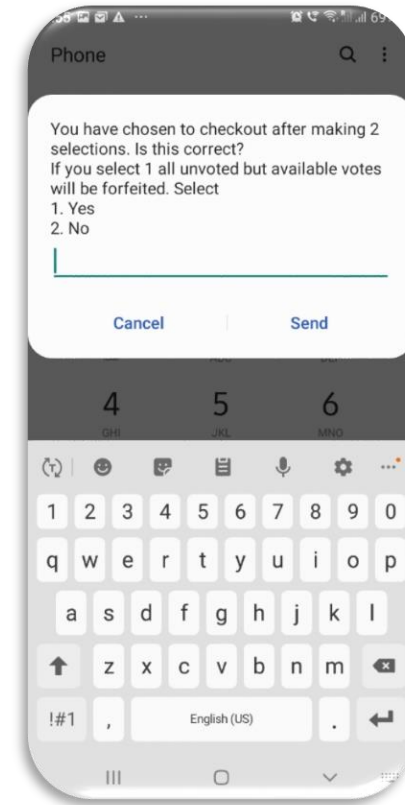
**2<sup>nd</sup> batch of candidates shown**



**Check Out Option Chosen after less than 4 candidates selected.**

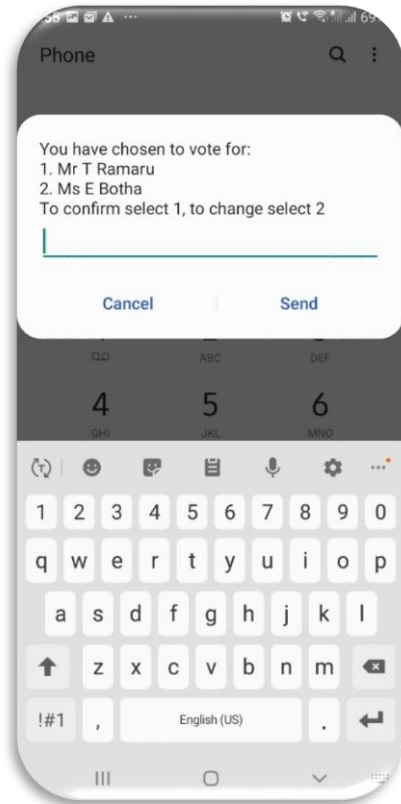


**Confirm that you wish to checkout message is shown  
NB this is a warning message<sup>4</sup>**

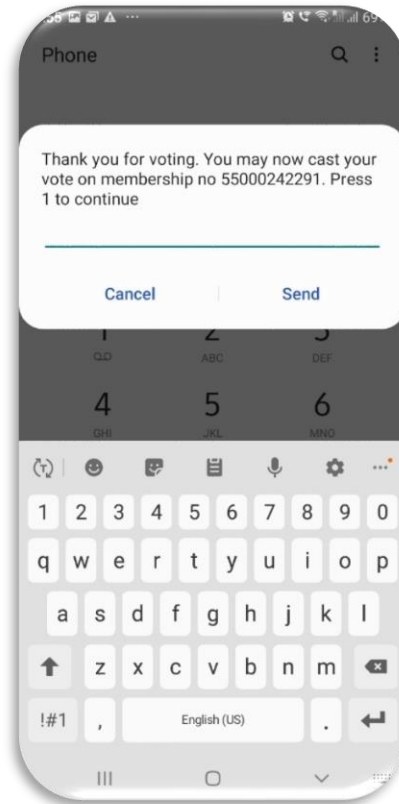


<sup>4</sup> If you choose 2 in this screen, you go back to selection of candidates

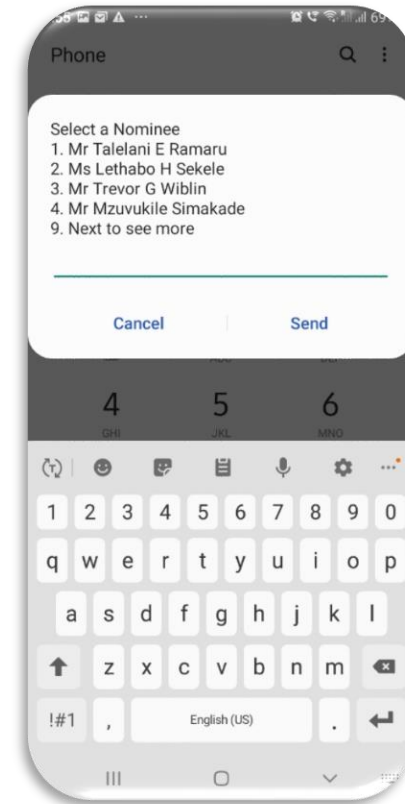
Chosen candidates are now shown<sup>5</sup>



Member now votes on his membership



Shown 1<sup>st</sup> batch of candidates

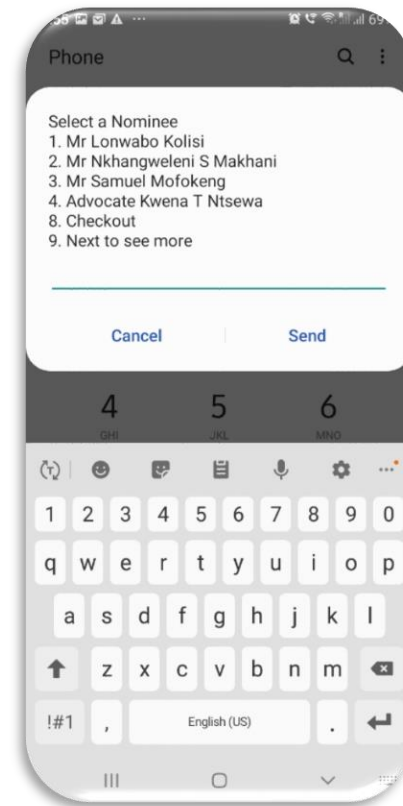
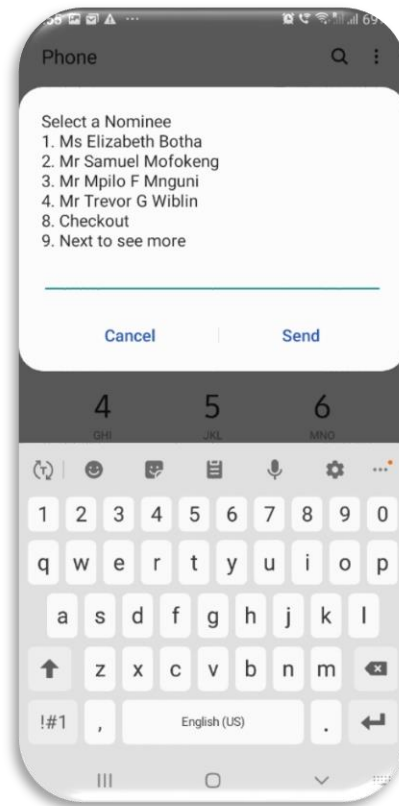
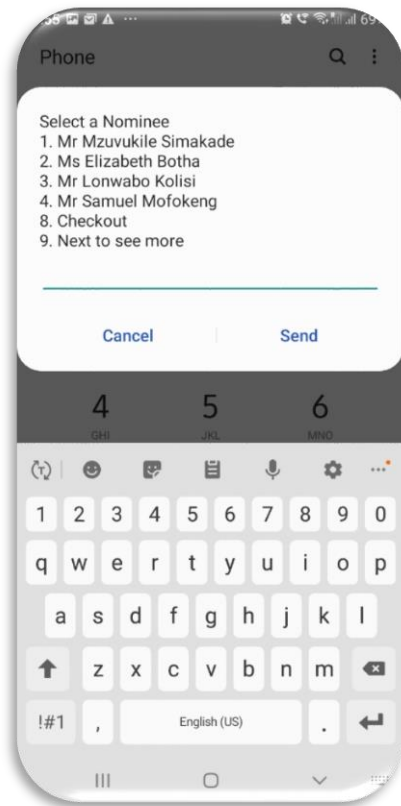


Shown 2<sup>nd</sup> batch of candidates

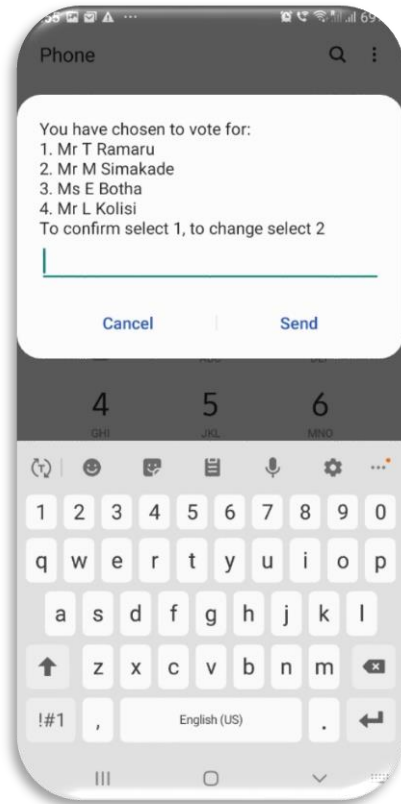
Shown 3<sup>rd</sup> batch of candidates

Shown 4<sup>th</sup> batch of candidates

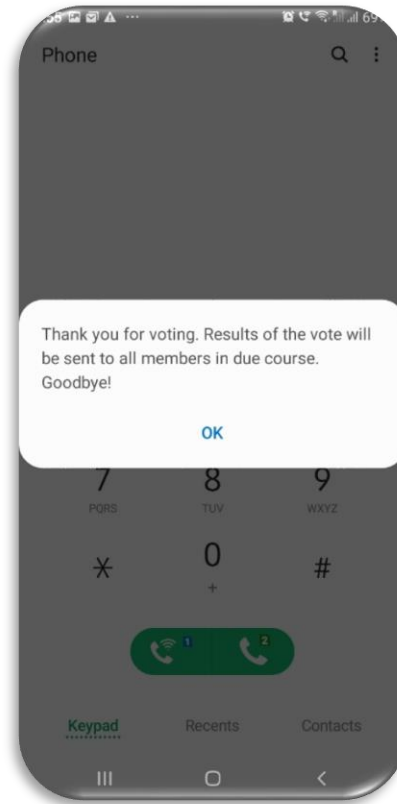
<sup>5</sup> Select 1 to exit your voting journey or 2 to go back to select candidates



Chosen candidates are now shown<sup>6</sup>



Confirmation message that you have voted<sup>7</sup>

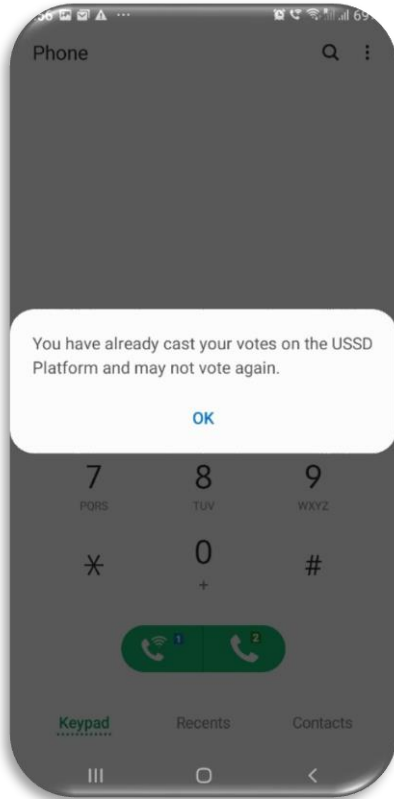


## Information Messages

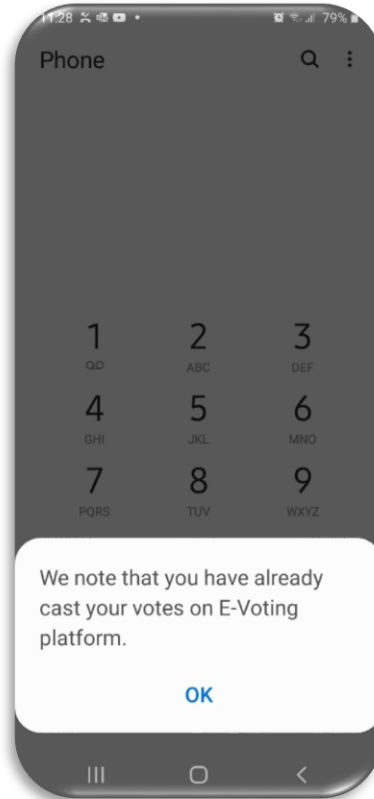
<sup>6</sup> Select 1 to exit your voting journey or 2 to go back to select candidates

<sup>7</sup> Member selected 1 in the previous screen to confirm their voting selection

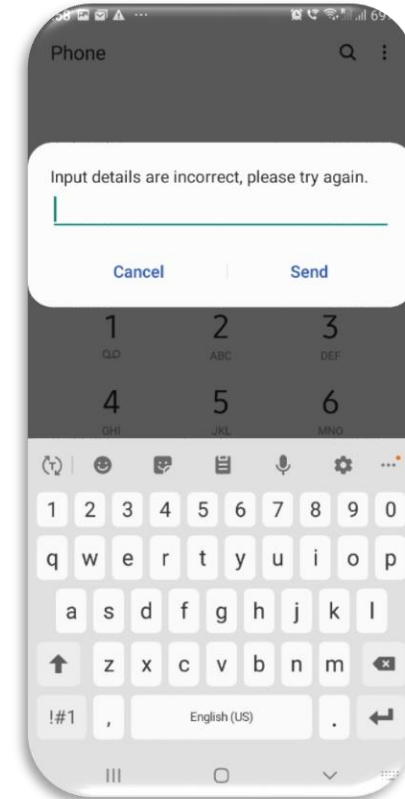
**If you have voted on the USSD and dial in again**



**You have already voted on the E-Voting Platform**

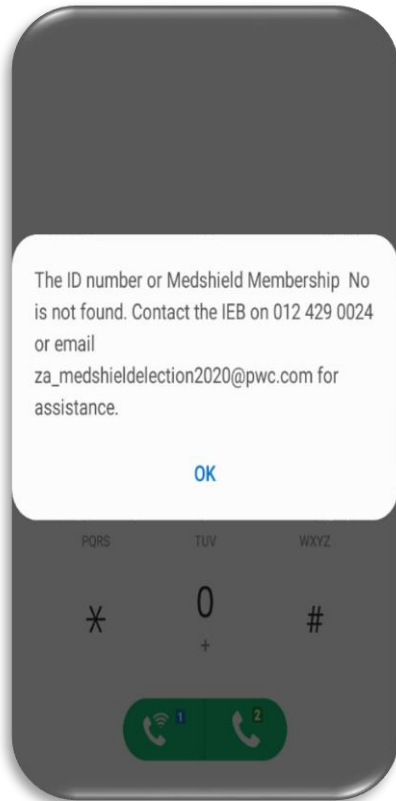


**You have input an invalid SA ID Number / Medshield Membership Number (1<sup>st</sup> and 2<sup>nd</sup> time)**

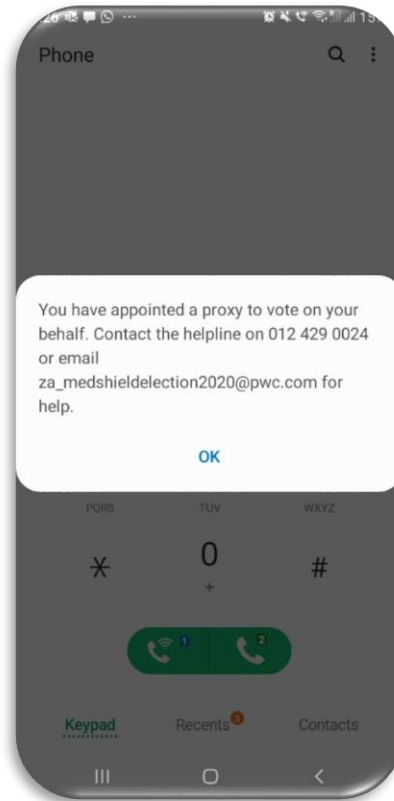




**After the 2<sup>nd</sup> incorrect attempt to input an invalid SA ID / Medshield Membership Number<sup>8</sup>**



**You are advised that you gave your vote away to another member to vote on your behalf**



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<sup>8</sup> A member may dial in again after 5 minutes and try again